CANCELLATION POLICY

You have the right to cancel your contract within 14 days without giving reasons.

The cancellation period of 14 days starts from the day on which you or a trusted third party, that is not the carrier, received the last item or items.

In order to use your right of withdrawal you have to inform us (Rose Gesellschaft m.b.H., Modecenterstraße 22/A4, A-1030 Vienna, Tel.: +43/1/798 93 48, info@jones- fashion.com) via a clear declaration (e.g. a letter, telefax or email) about your decision to cancel your contract. You may use our standard withdrawal form template for this, which is attached, this is, however, not compulsory.

To adhere to the cancellation period, it is sufficient to send the declaration, exercising your right of withdrawal, before the end of the cancellation period.

CONSEQUENCES OF CANCELLATION

If you cancel your contract, we will refund all payments that we have received from you, including delivery costs (with the exception of additional costs, that arise due to a different form of delivery being used other than the standard delivery offered by us), no later than 14 days from the day we received your declaration of cancellation. We will use the same payment method that you used for the original transaction, unless something else has been formally agreed upon with you; on no account will you have to pay charges on this refund.

We have the right to withhold the refund until we have received the goods or until you have delivered proof that you have sent the goods back to us, depending on which happens first.

You must send back or return the goods to us, immediately and in any case within 14 days from the day you informed us about the cancellation. The cancellation period will be maintained, if you send the goods back before the period of 14 days has passed. We will bear the delivery costs of the return of the goods.

You will only have to compensate for a possible loss of value of the goods, if this loss of value, based on testing the condition, features and functionality of the goods, is attributable to a dispensable handling by you.

Rose Gesellschaft m.b.H., Modecenterstraße 22/A4, A-1030 Wien, Tel.- AT: 0810 - 9005009

Tel. - DE: 01802 - 987789 Tel. - SL: 080 - 2702

service@jones-fashion.com

If you would like to cancel your contract, please fill out this form and send it back to us.
1) (Itemnumber)
2)
3)
4]
5)
6)
7]
Orderd on:
Received on:
Name of user:
Adress of user:
Signature of user (only required on paper or hard copy) and date: